

Appendix B

Dear Resident,

We have recently carried out a Clean and Tidy of your street. To help us improve our service to you, we would appreciate it if you could spare a few minutes to complete and return this short questionnaire in the post or alternatively it can be completed on our website www.reading.gov.uk/cleanandtidy.

Please supply your postcode so we can identify your approximate location

Please tick the box that best describes your experience of our work:

	Excellent	Good	OK	Poor	Very Poor
Our communication before the work started	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our overall communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attitude of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety of the work carried out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your overall impression/quality of our work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Much Improved	Improved	No change	Worse	Much worse
Do you feel your street is cleaner ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you like to see an annual Clean and Tidy?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Comments

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